


As a **Trumba Connect** subscriber, what **support** can I expect?

We're there when you need us. When you subscribe to Trumba® Connect, you have access to a variety of online and in-person resources that help you resolve problems and answer questions.



Trumba Connect Support

Type of Support	Availability	Access
Extensive in-context and online Help	24 hours a day	<ul style="list-style-type: none"> Click  in the Trumba Connect editing environment to get in-context help. Visit the Help table of contents at http://www.trumba.com/help/tableofcontents.html. Learn by doing. Work through 5 Get Started lessons for an introduction to Trumba Connect features.
Live online and pre-recorded demonstrations	Offered several times a month	<ul style="list-style-type: none"> Visit http://www.trumba.com to sign up for a Webinar.
Product support forums	24 hours a day	<ul style="list-style-type: none"> Visit http://forums.trumba.com to find answers to your technical questions. Complete a simple sign up process to become a forum member and add your own posts.
Live technical support	9am to 5pm, Monday to Friday, Pacific Standard Time	<ul style="list-style-type: none"> Send email to support@corp.trumba.com. Please include your name, phone number, problem description, and the email address associated with your Trumba account. Call 206.652.0477 to talk with a technical support representative.
Billing and account support	Billing and Accounts FAQ available 24 hours a day Phone Support, 9am to 5pm, Monday to Friday, Pacific Standard Time	<ul style="list-style-type: none"> Consult the Billing and Accounts FAQ. Send email to support@corp.trumba.com. Please include your name, phone number, problem description, and the email address associated with your Trumba account.



Additional questions?

- Contact Sales at **1.800.925.0388**.
- Watch an online demonstration. Visit www.trumba.com to learn more.
- Our features are documented thoroughly in online Help and we offer customer support services and an active product support forum. [Learn more online.](#)